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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am writing with strong support for broadband competition and with a sense of alarm to hear that such valuable competition is at risk.

I am dependent on dependable, competent broadband services for my work as a therapist with homeless children. I have tried the other companies and have spent fruitless hours on the phone trying to solve problems for which they were unwilling to take responsibility. They added to my burden.

In my time with a local server, I have been not only satisfied but extremely impressed with the conscientiousness and effectiveness of their technical offerings as well as their prompt and personable customer service.

I do not want to have to go back to being treated to the sub-par service that competition protects me from. Please keep this healthy part of capitalism alive.

Lisa Berndt